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GDPR (US & YOU and what it all means)

GDPR applies to the use of our companies websites / on-line shops and any communication with us.

The data protection laws in the UK are changing, to give more control over your personal information. It also means businesses must be clearer on how they collect and use your information.

So here's a guide on The General Data Protection Regulation , or GDPR for short.

As a customer of ours, we hold some of your contact details. To find out more about GDPR and how we collect and use your information, please read on.

What is GDPR?

GDPR is a new law on privacy & data protection that gives you greater control over your personal information and how it is used. And although it's a European law, it'll still apply after BREXIT (If it ever happens).

If you want to find out more about the detail of GDPR the Information Commissioner's Office (ICO) website is a good source, you can find that here : <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/>

This information is in addition to our existing PRIVACY POLICY.

How and when do we collect your information?

We collect your details in the following ways:

- When you applied for or bought something from us.
- When you talked to us on the phone, by email, or via electronic messaging (such as SMS), or when you wrote to us(Snail Mail).
- When you used our products and services.
- When you visited our website.

What information do we collect ?

We only collect the data we need to provide you with a service.

Name, Billing Address, Site Address, Phone Number (Mobile & Home), E-Mail Address IP Address & Shipping Address (If ordering on-line)

Cookies are used by our on-line shop to remember the items purchased, so they can be processed in the cart at the end of the sale. If cookies are disabled in your browser, most on-line shops will not function.

What about my credit card details ?

Your Credit Card Payment Details are processed by :
Nochex Ltd, Customer Services, Cornelius House, Gelderd Close, LS12 6DS
Tel: 0113 819 7211 Email: sales@nochex.com Nochex Ltd (and its trading name Nochex) is a Registered Electronic Money Issuer with the Financial Conduct Authority (Number 900045). Nochex Ltd is a registered company in England and Wales (Company Number 3940921). Registered Office Regent House, Bath Avenue, Wolverhampton, WV1 4EG.

Your information and how we use it?

Simple Your information is required for us to provide you with a service, that being

Buying a product via our online store

2) Carrying out a repair on equipment or arranging a home visit either direct or via an agent or HA.

Do we share your information ?

WE DON'T We never engage in e-mail marketing / Mail shots or sell on or provide your contact details with ANYONE ELSE Believe it or not, we find that really annoying too, and we are fully aware that just because you bought something once, it is not necessarily going to be a regular thing, but we really hope that you do come back and tell your friends. Remember we are here when you need us.

How long will we keep your information?

We only keep your information for as long as necessary (but no longer than we have to, we have storage costs too). Just in case you need to access records or there is a dispute to resolve. Oh and for the tax man who requires us to keep this stuff for many unnecessary years.

Your data rights

We value your privacy and want to be clear about the data we collect, how we use it and your rights to control that information. If any details are inaccurate you've got the right to have them corrected. You also have new rights, like the right to erasure and the right to restrict processing, which gives you more control over your data.

We take the safeguarding of your information very seriously. One of the ways we do this is by adhering to the requirements of UK data protection legislation, and this has changed as part of the General Data Protection Regulation (GDPR for short) in force from 2018.

Intercoms R Us Ltd will be the Controller of the information that you provide to us, and that we collect about you when you use our online services website and on-line shops. Thank you for taking the time to read this and we hope it

gives you a clear picture of the way we operate. If you have got this far . .
congratulations, you need to get out more.